



K12 Student Direct is the official partner of your school in the operation of its bookstore. K12 Student Direct has been operating school bookstores online for over thirteen years and supplied students with course materials for over sixty-seven. The following is a guide to navigating the website.

SETTING UP AN ACCOUNT

Go to www.K12SD.com. Upon arrival, you will be asked to set up an account. When you are choosing a browser, please use Chrome, Firefox, or Safari to access the website. Even if you have an account from previous years, you will need to set up a new one. Search for and select your school. Providing a student ID isn't mandatory for sign up, but is recommended as it makes possible more robust features.

FIND YOUR COURSE MATERIALS

You may search for your materials either by searching by course or searching by item. As you find each course, you can add it to MY COURSES to save it or you can add items directly to your cart.

YOUR SHOPPING CART

Items may be added to the cart either one-at-a-time or in bulk. When you add items to your cart, you will be taken to the cart to review them. You can also get to the cart by selecting the SHOPPING CART button in the upper right portion of the screen.

CHECKOUT PROCESS

Checkout is designed to be simple and straightforward, minimizing the number of steps required.

1. After reviewing the details of your cart, select "Checkout."
2. Complete shipping contact and address and select a delivery method. Most deliveries to addresses in the Northeast shipped ground and arrive within one business day following processing. If you want to guarantee a certain number of days, we offer [additional options](#).
3. Choose a payment method and fill-in the appropriate fields related to that method.
4. Review the details of your order and select Confirm Purchase.
5. An order confirmation page will be displayed and a summary emailed to you. Please note your Order Number. Order placed by credit card will be processed right away. Cashier's check or money orders will be processed and shipped upon receipt of payment. Personal checks are not accepted.

RETURNS

Students have fourteen (14) days from the school's course drop/add date to return books. Books returned for a refund must be returned in the same condition in which they were delivered.

For more information on returns, please view our [policy and instructions on the website](#).

HAVE QUESTIONS?

Check out our list of answers to [frequently asked questions](#) or [Contact Us](#).